



## What is this?

The Parent Code of Conduct is an unsigned agreement between parents/carers, visitors and Transform Trust Schools. Parents/carers should expect an open and mutually respectful relationship with any of our schools. They can be confident that, should a concern arise, it will be taken seriously, dealt with in a timely and courteous manner and in line with existing school and/or Trust policies.

We expect visitors to behave in a reasonable way towards other members of the school community.

We use the term 'parents/carers' to refer to:

- Anyone with parental responsibility for a child.
- Anyone caring for a child (such as grandparents or childminders).

## Expectations

The Trust has a separate staff Code of Conduct which outlines expectations that we have of our staff across Transform; as a parent, you can expect staff to adhere to these.

Parents are expected to respect the vision and values of our school and Trust.

- Work together with staff in the best interests of our children.
- Treat all members of the school community with respect – setting a good example with language and behaviour.
- Seek a peaceful solution to all issues.
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct.
- Respect the school environment, including keeping the school tidy by not littering.
- Following any parking rules and doing the right thing when delivering and collecting children from school.
- Approach the right member of school staff to help resolve any issues of concern.

## Breaching the code

The code sets out the steps that might be taken should a breach occur and depending on the nature of the incident. The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher, who would consult the Chair of Governors.

*Please note that this is a summary; the full code of conduct can be found on the school website.*

## Behaviours

The school will not tolerate parents/carers or visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's operations or activities.
- Using inappropriate or offensive language or displaying aggression towards anyone.
- Threatening staff, visitors, fellow parents/carers or a child.
- Damaging or destroying school property.
- Sending abusive or threatening messages including texts, voicemail, phone, email, the school's parent communication app, or social media.
- Posting defamatory, offensive or derogatory comments about the school on social media.
- The use of physical or verbal aggression towards another adult or child.
- Approaching someone else's child in order to discuss an issue or chastise them.
- Smoking, vaping, possessing/taking illegal drugs, or the consumption of alcohol on the site.
- Bringing pets or animals onto the school premises without prior consent (other than guide/therapy dogs).